



JAG Consulting LLC is a Veteran-Owned and Hispanic-Owned IT operations and technology consulting firm delivering Fully Managed IT, Co-Managed IT, and IT Consulting across commercial and government contracting channels. JAG's leadership brings three decades of enterprise IT operations leadership to every engagement.

"Every engagement starts with one question: why do you actually need this?"

LEADERSHIP EXPERIENCE



30+

Years of enterprise IT operations leadership



\$10M+

Budgets managed with full ownership



14,000+

Users supported across healthcare, financial services & IT



90% → 99.9%

System uptime improvement achieved

CORE COMPETENCIES



Fully Managed IT: 24/7 help desk and monitoring, backup and disaster recovery, security baseline and reporting for organizations without an internal IT team



Co-Managed IT: Senior-level backup for complex issues, after-hours and PTO coverage, clear plans and regular check-ins for an existing internal IT team



IT Consulting: Cloud migration and ServiceNow implementation, M&A/divestiture IT integration, PM support/SOWs and staff augmentation, technology assessments and roadmaps

FEDERAL INFORMATION

UEI

CAGE

ZW2CV49KQE16

9WH90

NAICS CODES

541690 541519 541512
541511 541513 541611
541618 519290 541990
518210

SBA-Certified
Veteran-Owned
Small Business
(VOSB)



RELEVANT EXPERIENCE

JAG is entering federal channels through subcontracting and staff-augmentation partnerships, while pursuing state and local opportunities directly. This is backed by three decades of operations leadership across healthcare, financial services, and managed IT services:

- ✓ **Proven track record:** turning around underperforming technology and personnel
- ✓ **Direct experience:** leading complex M&A and IT divestiture integrations ranging from \$14M to \$158M in transaction value
- ✓ **Measurable operational improvement:** service-level attainment gains from 75% to 95%, system uptime improvements from 90% to 99.9%, and \$2M+ in annual cost savings

DIFFERENTIATORS

Veteran leadership plus enterprise operations discipline. I served in the U.S. Army's 1st Infantry Division ("Big Red One"). That experience shaped the discipline I carried into three decades of enterprise IT and consulting leadership, and it's the same discipline I built JAG on: staying composed under real pressure, adapting when everything changes at once, and never forgetting that the mission depends on the team, not one person. Every engagement starts the same way: find out what's required before recommending anything. For a client, that means risk and cost avoidance.

I built JAG to prove a business can succeed without sacrificing the people who make it work. The same principle that guided me in uniform now guides how I treat every client.

SOCIOECONOMIC STATUS

Veteran-Owned Business

Hispanic-Owned Business

PROFESSIONAL CREDENTIALS

- ✓ ITIL 4
- ✓ Lean Six Sigma
- ✓ Certified ScrumMaster (CSM)
- ✓ MBA

